

## QUICK GUIDE - netIQ

### HowTo configure netIQ Multi Factor Authentication

To ensure that you can safely access IT applications in the WACKER network via private devices, WACKER-IT has introduced a multi-secured IT access system and simplified its use for employees and externals. It's best to set up your access right away.

This admission gives you access - provided you have the appropriate authorization - to the following access points at Wacker:

- Citrix Access Gateway (CAG)
- Virtual Private Network (VPN) for Business Partners
- Cloud-Applications

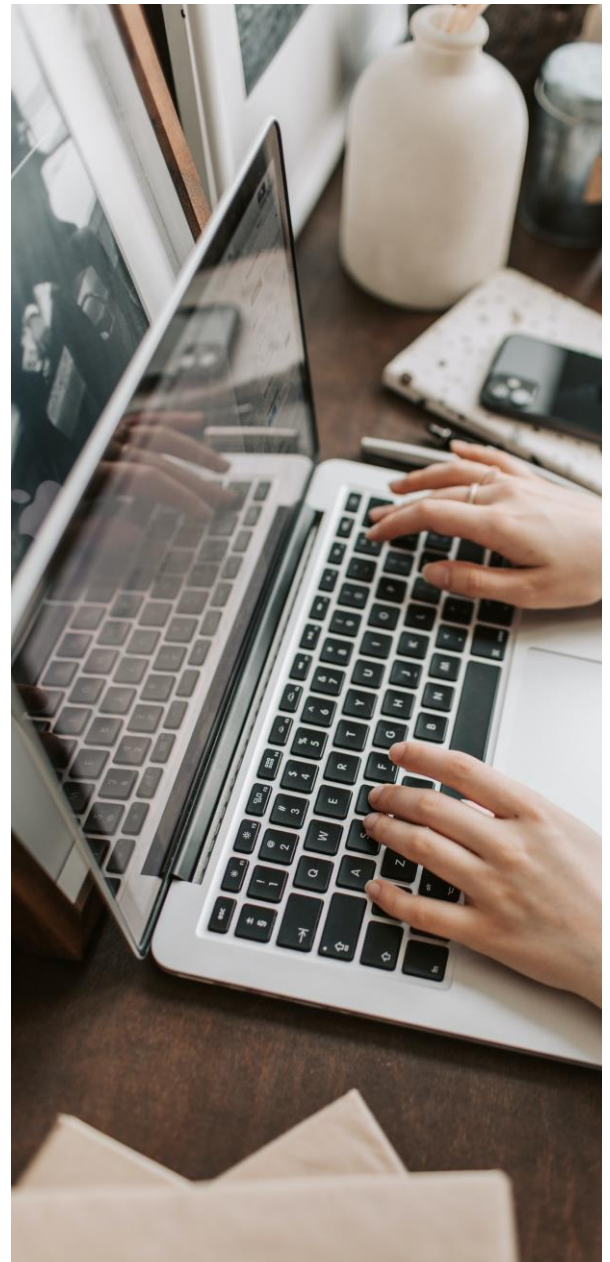
As an internal employee, you must be within the Wacker network for the initial setup, as access to your Wacker mailbox is required.

External employees can also perform the initial setup from outside.

The following pages describe how to set up multifactor authentication.

By default, one-time passwords are sent by email (Email OTP). If you want to use only Email OTP, the steps on the second page are sufficient.

However, we recommend using the smartphone app (on any Apple/Android smartphone), as this app provides better availability and security than Email OTP.



## Login on the Portal, Configure Email OTP

Open this URL in your Browser:

<https://mfauth.idm.wacker.com>

and login with your Wacker User account and Password ( without a repository prefix  
After entering the password , we will send you a One Time Password (OTP) to your mailbox .  
You will need this OTP in the next dialogue

Now click on "Email one-time password".

Check the email OTP settings and adjust the mail address if necessary:

You can set another email address and then "Save", otherwise please press "Cancel".

With the "Test" button you can test the test the Email OTP variant, for this you will get a 6-digit code will be sent to the email address sent.

If a setup of the APP on your smartphone is not possible, the setup is hereby completed.



**We recommend:** Configure the smartphone app. You find the guideline below.  
**Please note:** These instructions are divided into **two parts** - some steps must be performed on the **smartphone** (left column), others on the **PC/notebook** (right column).



# Smartphone App Configuration

1

## Smartphone

Please install the App „NetIQ Advanced Authentication“

Instructions for Wacker [iPhone](#), [Samsung](#) or [Samsung in China](#)

non Wacker Smartphones

Please use the App or Playstore on your device.

Open the app, agree to the licence agreement and configure a at least 4 digit PIN. Later, you can secure the app by fingerprint as well.

Please allow the app to use camera and location resources of your phone.

3

Press the „+“ Button in the app



If prompted , please allow the app the usage of the camera

## PC/Notebook

2

Klick on „Smartphone“



and on „Save“ on the next dialog to start the configuration.

4

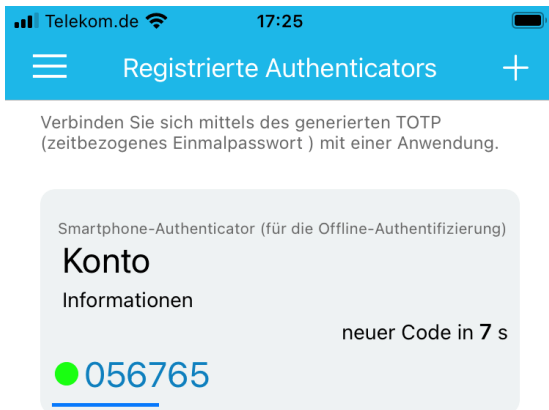
... to take a picture of the displayed QR-Code with your App



## Smartphone

**Tip:** You can define additional information about the authenticator in your app. This is optional

5 You have successfully finished the configuration of your app. It should now look like this:

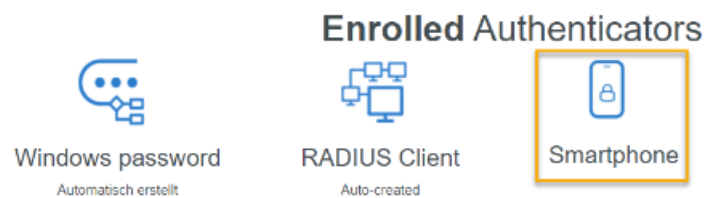


The App creates a 6-digit One Time Password (OTP) every 30s. This OTP is needed for certain applications like Citrix Access Gateway or VPN.

For other applications (e.g. the portal you are using right now ), the app will show you a popup during the login process and will ask for your confirmation

## PC/Notebook

The webpage in your browser will change accordingly



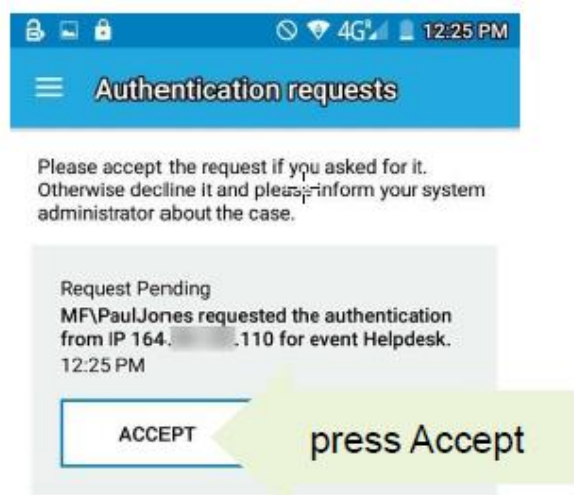
6 Try your new app. Hit the logout button and login again.





## Smartphone

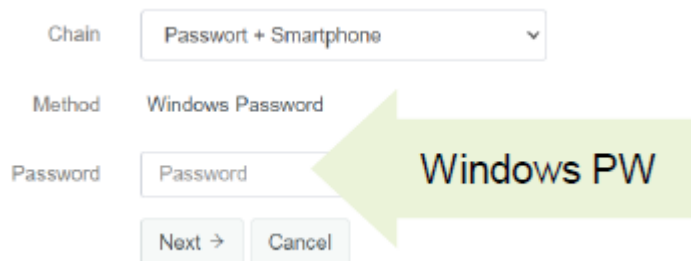
8



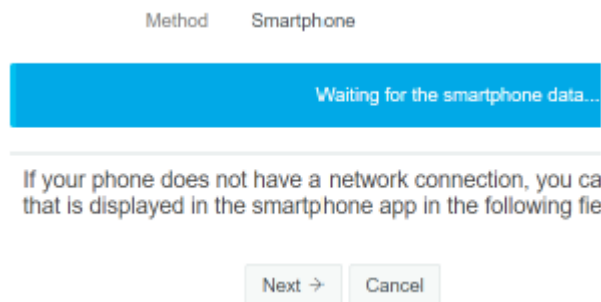
## PC/Notebook

7

You will see the webpage asks for a new chain:



The website waits till you accept the popup on your phone.



9

After pressing „Accept“ on your smartphone, the login process will proceed automatically and you are signed in.

→ Congratulations, you just finished the login with the new app and proved everything is working. Please logout and close the browser tab.



**Save the link to this guide. You will need it again when you change your smartphone. The login via email OTP is always possible as an alternative at this portal.**

**In case of loss or theft, please inform the Wacker helpdesk immediately so that misuse can be ruled out.**

You can reach the Wacker Chemie Helpdesk at

Europe (EMEA):  
Phone +49 89 6279-1234  
servicedesk@wacker.com

USA (Americas):  
Phone +1 800 430-8374  
servicedesk@wacker.com

Asia (APAC):  
Phone +86 21 6130-2345  
servicedesk@wacker.com